



TUI SENSIMAR

Seno Resort & Spa

FACT SHEET

Summer 2019

Escape from the hustle and bustle of everyday life, and immerse yourself in Sarigerme at the TUI SENSIMAR Seno Resort & Spa's pure holiday feeling. Here at last you can find the time to do all those things you normally have to miss out on. Just relax and enjoy your holiday and plan your day to meet your individual needs. Time on your own, or joining in the active fun in the water or on land. Or just let go, and relax by the pool or in the spa. Whatever you feel like doing – a holiday at TUI SENSIMAR Seno Resort & Spa offers tailor-made programme for everyone.



GENERAL INFORMATION

Category:	****
Year of opening:	2011
Renovation date:	Winter 2018/2019
Hotel type:	Resort Hotel / Adults only (16+ yrs)
Pension:	All Inclusive
Operation:	May – November
Check-in:	14:00
Check-out:	12:00
Property size:	296.000 sqm
Number of rooms:	314
Number of blocks:	34 (2 stores Bungalows)
Number of beds:	646
Address:	Sarigerme Mah. 2077 Cad. No: 11 TR-48600 Ortaca Mugla Turkey
Telephone:	+90 252 281 11 00
Fax:	+90 252 281 11 22
E-Mail:	infocenter@senoresort.com
Website:	www.senoresort.com

LOCATION / DISTANCES

Airport:	Approx. 16 km (Dalaman)
Dalaman:	Approx. 16 km
Ortaca:	Approx. 20 km
Sarigerme:	Approx. 2 km (walking distance 20 Min.)
Fethiye:	Approx. 60 km
Bus:	Minibus Station (Dolmuş) close to the hotel. Regular service to Ortaca.
Taxi:	Taxis can be ordered at the reception desk upon request.

ROOMS

231x	Standard Double Room Sea View (approx. 28 m ²)
49x	Standard Double Room Garden/Forest (approx. 28 m ²)
16x	Connecting Room (Standard Double Rooms with connection door), Sea View (approx. 56 m ²)
12x	SUIT Room Sea View (approx. 50 m ²) (1 Living room + 1 Bedroom)
6x	SUIT Room Garden/Forest View (approx. 50 m ²) (1 Living room + 1 Bedroom)

4 disabled rooms with furnishings suitable for wheelchair users (rooms located on the ground floor).
The Resort is not advisable for disabled guests because of steep roads.

ROOM FURNISHINGS

- Bed Size: 1 Double Bed (King Size 180 cm x 200 cm) (in 284 rooms).
- Bed Size: 1 Double Bed with ability to convert to Twins (in 30 rooms).
- All rooms feature ceramic-tile floor
- All double rooms have a balcony or terrace with table and chairs.
- Connecting rooms have balcony or terrace with table and chairs.
- Suits have balcony or terrace with table and chairs.
- Shower / WC
- Partly with sofa bed - sofa bed (90 cm x 200 cm) can be used as an extra bed.
- Hair dryer
- Makeup mirror
- Telephone
- Flatscreen - Satellite TV
- WiFi
- Safe
- Slipper
- Bathrobes
- Air conditioning with energy-saving
- Energy saving lamps
- Minibar: filled with water, soft drinks and beer, refill daily, free of charge
- Voltage: 220 V
- Electronic door locks
- Kettle (tea & coffee setup)
- Window & balcony door fitted with flyscreen
- All rooms are non-smoking rooms

BEACH

The hotel has a wide, sandy beach and a bay with sun loungers, parasols and beach towels for free of charge. WC, shower and changing rooms available.

POOLS

	m ²	Depth	Freshwater	Outdoor Pool	Indoor Pool
Main Pool	800	150 cm	☒	☒	☐
Oasis Pool (New building project)	310	140 cm	☒	☒	☐
Relax Pool	620	150 cm	☒	☒	☐
Lagoon Pool	219	150 cm	☒	☒	☐
Indoor Pool (Spa)	82	150 cm	☒	☐	☒

- Sun loungers, parasols and beach towels (free of charge), WC, shower and changing rooms available.
- Daybeds (free of charge)

FITNESS AREA

- Body building
- Cardio

** Changes are reserved.*

SPA & BEAUTY

Free of Charge	Extra Charge
<ul style="list-style-type: none">• Sauna• Turkish Hamam• Relaxation area	<ul style="list-style-type: none">• Massage• Beauty Treatment• Hairdresser

SPORT & FITNESS

Free of Charge	Extra Charge
<ul style="list-style-type: none">• SensPower, e.g. Step Aerobic, Power Abs• SensFit, e.g. Aqua Fitness, Pilates• SensRelax, e.g. Yoga, Strech & Relax• Group Fitness• Gym• Beach Volleyball• Table tennis	<ul style="list-style-type: none">• Water sports with lessons on the beach organized by an external provider (VDWS certified): sailing, surfing, catamaran, water skiing, diving (PADI&CMAS)• Mountain bike tours in different levels of difficulty (with Professional Guide)

** Changes are reserved according to Concept.*

ENTERTAINMENT & ACTIVITIES

- Soft Entertainment
- Daily activities, 6 times a week
- SensGourmet, e.g. Wine tasting
- SensExplore, e.g. Dance classes, Orientation walk
- Sport & Fitness activities
- Relaxed evening entertainment, e.g. Sundowner
- Dance evenings
- Show & Party nights
- Live Band / Music

** Activities are on several times a week. Changes are reserved.*

FOOD & BEVERAGE

- „Senico“ Main Restaurant offers in buffet form:
 - Breakfast
 - Lunch
 - Dinner - varied culinary offer, themed evenings
- Beach Snack
- „Grill House“: A la carté dinner (extra charge)
- „Culinarium“: A la carté dinner 1 x per stay free of charge. Second visit extra charge.
- A la carté restaurants are available with pre-reservation.

Food & Beverage

Free of Charge:

- Buffetform breakfast, lunch, dinner,
- Selected local alcoholic beverages and non-alcoholic beverages, hot drinks, coffee & water, coffee and cookies time,
- 1 x A la carté dinner at „Culinarium“ per stay included.

Extra Charge:

- Imported beverages
- Second visit to the „Culinarium“ A la carté restaurant
- „Grill House“ A la carté dinner

RESTAURANTS

Restaurants	Concept	Service Times		Notes		
				Indoor	Outdoor	
Main Restaurant „Senico“	Buffet	Breakfast Late riser breakfast Sunday Brunch Lunch Dinner	07:00 – 10:00 10:00 – 11:00 11:00 – 14:00 12:30 – 14:30 18:30 – 21:30	240	200	With indoor air conditioning
Beach Snack	Buffet	Lunch	12:00 – 17:00	–	200	Buffet
Grill House	A la Carté	Dinner	18:30 – 21:30	–	40	Extra charge
Culinarium	A la Carté	Dinner	18:30 – 21:30	–	80	1x per stay free of charge. Second visit extra charge.
Lounge Bar		Early morning Coffee & Tee	06:00 – 07:00	–	–	24 h. fridge with drinks & snacks
	Buffet	Coffee & Cookies	15:00 – 17:00	–	–	
	Buffet	Midnight Snack	23:00 – 01:00	–	–	

BARS

Bar	Service Times	Notes
Lounge Bar	24 h.	Non-alcoholic beverages, national and imported alcoholic beverages between 08:00 – 00:00 (between 00:00 - 08:00 hot drinks & water self-service)
Lagoon Bar (at the beach)	07:00 – 17:00	Non-alcoholic beverages, national and imported alcoholic beverages
Pool Bar (at Main Pool)	10:00 – 18:00	Non-alcoholic beverages, national and imported alcoholic beverages
Starlight Bar	21:00 – 00:00	Non-alcoholic beverages, national and imported alcoholic beverages
Oasis Bar	10:00 – 18:00	Non-alcoholic beverages, national and imported alcoholic beverages

- ❖ *The restaurants (except the main restaurant) and bars are open on different days.*
- ❖ *Changes are reserved.*

IMPORTANT INFORMATION

- Laundry/ironing service extra charge
- Credit cards accepted: Visa, Mastercard
- Pets are not allowed
- Languages spoken in hotel: Turkish, German, English
- Medical Doctor's service 24h. (extra charge)
- Nearest hospital located in Ortaca (approx. 20 km)
- Car rental
- WiFi in the whole hotel
- News kiosk, jeweler, boutique
- Alcoholic beverages not served to guests under 18 years of age
- Evening dress code required: long trousers for men and adequate clothing for women
- Shuttle service is offered to guests within the hotel.

AWARDS

- TUI Holly Award 2013 (Best hotel in the Eastern Mediterranean), 2014, 2015, 2016, 2017
- TUI Environmental Champion 2013, 2014, 2015, 2016, 2017
- TUI Top Quality 2016, 2017
- HolidayCheck Top Hotels 2012, 2013, 2015, 2016,2017
- Travelife Gold Award 2012 - 2014, 2014 – 2016, 2016 – 2018, 2018 – 2020
- Tripadvisor – Certificate of Excellence 2017
- Zoover Silver Award (2015)
- Booking.com Award (2015 ,2016)
- PURAVIDA Resorts Award (2013,2014)
- PURAVIDA Resorts F&B Award (2013,2014)
- PURAVIDA Service Award (2014)
- Blue Flag (since 2013)

ENVIRONMENT

- Recycling
- Hand towels and bed linens changed every 3 days or upon guest request
- Disposable packaging is not used instead reusable bottles are preferred.
- Sea water is controlled. Beach (Blue Flag certified)
- The hotel has its own environmental officer
- Water and energy saving
- Bio-soluble detergents
- Beach towels provided with towel cards
- Use of energy-saving lamps